

PART ONE

PRIVACY STATEMENT

Last Updated: April 2026 (Previously October 5, 2023)

Dianne Morin Inc, www.diannemorininc.com and www.cookingwithdiannemorin.com, ("us," "we," or "our") thanks you for visiting the online and mobile resources we publish. We use the words "you" and "your" to mean you, the reader, and other visitors to our online and mobile resources who are, in all cases, over the age of 13. Our privacy statement ("this statement," "this privacy statement," and "our statement") informs you about from whom and the types of personal information we collect, how we use it, who we share it with and why, and what we do to try to protect it.

Online and mobile resources mean the websites and other internet features we own that allow you to interact with our websites, as well as apps we've created and distributed to let our customers and followers view our online and mobile resources or otherwise interact with the content we provide.

California Notice of Collection of Personal Information: To learn more about your California privacy rights, please scroll down to "THE CALIFORNIA CONSUMER PRIVACY ACT."

WHO WE ARE

Dianne Morin Inc is a Consulting, Coaching, and Culinary Education Firm. For residents from the GDPR Jurisdictions, as defined below, and some US state privacy laws, Dianne Morin Inc is the data controller responsible for your personal data. For residents of California, Dianne Morin Inc is a "Business."

WHO WE COLLECT PERSONAL INFORMATION FROM

We may collect personal information from the following groups of data subjects: visitors to, and users of, our online and mobile resources; our customers; current members of our workforce and those who apply for posted jobs; and third-party vendors and business partners.

Personal information generally means information that can be used to identify you or that can be easily linked to you (for example, your name, address, telephone number, email address, social security number and date of birth). The privacy laws in some jurisdictions include unique elements in what they consider to be the personal information of the consumers or data subjects they protect. If those laws apply to us, as in the case of the California Consumer Privacy Act ("CCPA") or European General Data Protection Regulation ("GDPR"), our use of the phrase "personal information" includes the unique elements required by such laws.

WHAT WE COLLECT

There are two types of information that we obtain from you online and then store and use: (i) non-personal information that's collected automatically from each visitor, such as your device operating system; and (ii) personal information that you voluntarily provide to us or that is collected automatically.

By using our online and mobile resources or purchasing our products or services, you are signifying to us that you agree with this section of our privacy statement and that we may use and disclose your information as described.

Voluntarily Submitted Information

If you participate in certain activities via our online and mobile resources, you may be asked to provide us with information about yourself. The types of personal information we collect in those situations includes identifiers (such as your name, email address, physical address, and phone number), professional information (such as the business you are in), and financial account information (such as your credit card information). We do not sell, rent, or trade voluntarily submitted personal information with third parties.

Emails and Online Forms

When you send us an email or fill out an online form, such as to contact us, your email address and any other personal information that may be in the content of your message or attached to it are retained by us and used to respond back directly to you and to process your request.

Registering for Events

When you register for services, webinars, events, conferences, or programs we ourselves may host, you will be submitting the types of identifiers described above. If the event requires a fee, we may also ask you to submit credit card or other financial information. We use this information to register you for the event and send you communications regarding the event.

[NEW — April 2026] The Nourished Midlife Kitchen™ Program & GLP-1 Cooking Events

Effective April 2026, Dianne Morin Inc operates The Nourished Midlife Kitchen™ program and a free live Zoom cooking event series under the Cooking with Dianne Morin brand. When you register for these events or download our free recipe guide (the "Lead Magnet"), you provide us with personal information including your name and email address. You may also voluntarily indicate that you are navigating appetite changes associated with GLP-1 medications. This health-adjacent information is used solely to deliver program content relevant to your experience and is never sold, rented, shared with third parties for commercial purposes, or used for any purpose other than providing the educational services you registered for.

All Nourished Midlife Kitchen™ program content is educational and culinary in nature. Registering for or participating in these programs does not create a patient-provider relationship and does not constitute medical advice. We encourage all participants to consult their healthcare provider regarding their individual health and medication needs.

Marketing Service Providers

[NEW — April 2026]

In connection with The Nourished Midlife Kitchen™ and related programs, we may engage third-party marketing service providers, including advertising agencies and email marketing platforms, to assist with campaign delivery, webinar registration management, and email communications. These providers receive only the personal information necessary to perform their contracted services on our behalf. They are contractually prohibited from using your information for any other purpose. All subscriber data and email lists collected through our campaigns remain the exclusive property of Dianne Morin Inc and are not transferred to marketing providers as their own data asset.

Becoming a Subscriber

We use any information provided from our customers to perform our contractual obligations and provide the products and services purchased to them, to manage their accounts and communicate with them.

Automatically Collected Information

When you visit our online and mobile resources, basic information is passively collected through your web browser via use of tracking technologies, such as a "cookie." We allow third-party vendors to use cookies or similar technologies to collect information about your browsing activities over time. For example, we use Google Analytics. We use both automatically collected information and mobile device information to compile reports about usage and to improve our online resources.

HOW WE USE YOUR INFORMATION

Dianne Morin Inc may use the information we collect from and about you for a variety of business purposes. We will have a lawful basis for processing your data if: we need to process your information in order to provide you with the products or service you have requested or to enter into a contract; you have consented to such processing; we have a legitimate interest for processing your data; and/or we are legally obliged to process it.

We may use information collected for the following purposes:

- To provide the requested Services to you, including The Nourished Midlife Kitchen™ program, live Zoom cooking events, and the free recipe guide.

- To manage your account and event registration.
- To personalize your experience and improve our offerings.
- To process transactions and prevent fraud.
- To send periodic emails about services, events, and program updates.
- To send you marketing and promotional emails (you may opt out at any time).
- To protect the security or integrity of our services and business.

WHEN/WITH WHOM DO WE SHARE PERSONAL INFORMATION

We do not sell or rent your personal information to third party data vendors or marketing companies. We may share your information as follows:

- Affiliates: Within our family of companies for purposes consistent with this statement.
- Legally Compelled Disclosures: When required by law or government authority.
- To Prevent Harm: When we have reason to believe someone is causing injury to our rights or property.
- Business Transfer: In connection with an acquisition, merger, or sale of assets.
- Vendors and Business Partners: With vendors who provide services on our behalf, including marketing service providers engaged to support The Nourished Midlife Kitchen™ program, subject to the data protection standards described above.

EMAIL COMMUNICATIONS, NEWSLETTERS, AND MARKETING

We may use your personal data to contact you with newsletters, marketing or promotional materials, and other information that may be of interest to you. You may opt out of receiving any or all of these communications by following the unsubscribe link in any email we send or by contacting us at hello@diannemorininc.com.

PAYMENTS

We may use third-party services for payment processing. We will not store or collect your payment card details. That information is provided directly to our third-party payment processors whose use of your personal information is governed by their Privacy Policy. These payment processors adhere to PCI-DSS standards.

YOUR RIGHTS AND OPTIONS

You may have to provide personal information to enjoy most of the features of our online and mobile resources. Residents of California and EU data subjects have certain additional rights. You may opt out of marketing communications at any time by following a link in the footer of any email or by emailing hello@diannemorininc.com.

CHILDREN'S PRIVACY

We do not intend for our online and mobile resources to be used by children under the age of 18. If we become aware that anyone under the age of 18 has submitted personal information to our online and mobile resources, we will delete that information and will not use it for any purpose whatsoever.

HOW WE PROTECT COLLECTED PERSONAL INFORMATION

We have adopted a security program that includes technical, organizational, administrative, and other security measures designed to protect against anticipated or actual threats to the security of personal information. We cannot guarantee that your information will be free from unauthorized access, but we take reasonable and appropriate precautions consistent with applicable law and industry standards.

THE CALIFORNIA CONSUMER PRIVACY ACT

When we collect personal information from California residents, we become subject to, and those residents have rights under, the California Consumer Privacy Act ("CCPA"). California residents have the right to request access to and deletion of their personal information. We do not sell personal information. To exercise your CCPA rights, contact hello@diannemorininc.com.

VIRGINIA RESIDENTS

If you are a Virginia resident, you may request to access, correct, or delete your personal information pursuant to Virginia Code 59.1-577. To exercise these rights, contact hello@diannemorininc.com.

THE EU GENERAL DATA PROTECTION REGULATION

We collect personal information from data subjects located in GDPR Jurisdictions. We rely on legitimate interest as the lawful basis for such collection. We do not sell any of your personal information to third parties, nor do we use it for automated decision making. Data subjects in GDPR Jurisdictions have rights of transparency, access, correction, deletion, portability, and restriction/objection. Contact hello@diannemorininc.com to exercise these rights.

CHANGES TO THIS PRIVACY STATEMENT

This privacy statement was originally drafted on October 5, 2023, and was revised in April 2026 to reflect the addition of The Nourished Midlife Kitchen™ program. We reserve the right to change or update this statement from time to time. Please check our online and mobile resources periodically for changes.

CONTACTING US

Attention Legal Department Dianne Morin Inc 14715 Seattle Slew Place, Orlando, FL 32826
hello@diannemorininc.com

Copyright 2026 – Dianne Morin Inc – All Rights Reserved

PART TWO

TERMS OF SERVICE

Last Updated: April 2026 (Previously August 17, 2025)

Welcome to Dianne Morin Inc. ("Company," "we," "us"), which includes our website www.diannemorininc.com and www.cookingwithdiannemorin.com (collectively, the "Websites"). This Agreement sets forth your rights and obligations as a user of our Websites, services, and products.

IMPORTANT — PLEASE CAREFULLY READ AND UNDERSTAND THESE TERMS AND CONDITIONS OF USE & SALE BEFORE ACCESSING, USING, OR SUBSCRIBING TO OR PLACING AN ORDER OVER THE WEBSITES. THESE TERMS CONTAIN DISCLAIMERS OF WARRANTIES AND LIMITATIONS OF LIABILITIES. THESE TERMS FORM AN ESSENTIAL BASIS OF OUR AGREEMENT.

SECTION 1 — WEBSITE USE

The Websites are intended for individuals over the age of 18. By using the Websites, you affirm that you are at least 18 years old, have the legal capacity to enter into a binding contract, and have read and agree to these Terms.

SECTION 2 — WEBSITE USER CONDUCT AND RESTRICTIONS

All aspects of our Websites are protected by U.S. and international copyright, trademark, and other intellectual property laws, including all content, recipes, class material, program materials, video and audio content related to The Nourished Midlife Kitchen™, and downloadable content. No material on the Websites may be copied, reproduced, distributed, republished, uploaded, displayed, posted, or transmitted in any way whatsoever without our express written consent.

SECTION 3 — OUR PRIVACY POLICY AND YOUR PERSONAL INFORMATION

Your submission of personal information through the Website is governed by our Privacy Statement, incorporated herein by reference.

SECTION 4 — INFORMATION YOU PROVIDE; REGISTRATION; PASSWORDS

Some services require account creation. You must provide accurate information and keep your login credentials secure. You are responsible for all activity under your account.

SECTION 5 — ORDER PLACEMENT AND ACCEPTANCE

Consulting & Coaching Services

Fees are agreed upon at enrollment. Services are non-refundable once delivered or commenced.

Cooking Classes (Live or Virtual)

All class registrations are final. Refunds or rescheduling may be granted at our discretion if requested at least 72 hours before the scheduled class.

[NEW — April 2026] The Nourished Midlife Kitchen™ Program & Free Live Zoom Events

Effective April 2026, Dianne Morin Inc offers The Nourished Midlife Kitchen™, a 6-week educational cooking program, and a free live Zoom cooking event series under the Cooking with Dianne Morin brand.

- Free Live Zoom Cooking Events: Registration is free and open to the public. These events are educational cooking sessions only. No purchase is required to attend. Registration constitutes agreement to receive event-related communications from Dianne Morin Inc.
- Free Recipe Guide (Lead Magnet): Downloading the Nourished Midlife Kitchen™ Recipe Guide requires providing your name and email address and constitutes agreement to receive educational communications from Dianne Morin Inc. You may unsubscribe at any time.
- 6-Week Nourished Midlife Kitchen™ Program (\$497): Payment in full is required at the time of enrollment. This program is educational cooking guidance only. All sales are final once program access has been granted. See Section 6 for refund terms applicable to this program.
- All content delivered through The Nourished Midlife Kitchen™ program and related events is educational and culinary in nature. Participation does not create a patient-provider relationship and does not constitute medical advice, nutritional therapy, or any clinical service. Participants are encouraged to consult their healthcare provider regarding their individual health, dietary, and medication needs.

Products (Physical Goods)

See Section 6 for refund and return terms.

Subscriptions

Certain services or memberships automatically renew monthly unless canceled with at least 10 days' notice before the next billing cycle.

SECTION 6 — REFUNDS

Physical Goods

Refund requests must be made within 30 days of purchase, with products returned unopened and in resalable condition. Perishable goods (e.g., spices) are non-returnable once opened. Contact hello@diannemorininc.com.

Consulting & Advisory Services

Non-refundable once work has begun.

Cooking Classes

All sales are final unless cancellation is approved per Section 5.

[NEW — April 2026] The Nourished Midlife Kitchen™ 6-Week Program

All program sales are final once access has been granted. If technical issues prevent access to program materials, contact hello@diannemorininc.com within 48 hours of the access issue and we will work to resolve it. We do not offer refunds based on dissatisfaction with results, as outcomes vary depending on individual participation and application of the material.

SECTION 7 — AUTOMATIC ENROLLMENT AND CANCELLATION

If you do not want to continue your subscription after your free trial ends, you must contact us at least 24 hours before the trial period ends at hello@diannemorininc.com. For monthly subscriptions, we require at least 10 days' notice of cancellation by email.

SECTION 8 — SUBSCRIPTION TERMS AND AUTOMATIC PAYMENT

A Dianne Morin Inc user is responsible for paying all sums due in connection with their monthly subscription. Payments are processed automatically on your designated billing date. To cancel, email hello@diannemorininc.com at least 10 days before your next billing date.

SECTION 9 — SHIPPING FEES

Unless otherwise stated at the time of purchase, we reserve the right to add applicable shipping and handling fees to orders for physical products. Risk of loss and title pass to you upon delivery to any third-party carrier.

SECTION 10 — PRODUCTS, SERVICES, AND PRICES

Products, services, and prices are posted at www.diannemorininc.com and www.cookingwithdiannemorin.com and are subject to change without notice. Dianne Morin Inc reserves the right to discontinue products or services at any time.

SECTION 11 — IMPORTANT DISCLOSURES

Compliance & Business Consulting

All consulting services, resources, and materials are provided for educational and informational purposes only. We do not provide legal, tax, or investment advice. You should consult licensed professionals before making decisions.

Cooking Content & Classes

Recipes, nutritional information, and cooking advice are provided for educational and entertainment purposes only. Results vary based on skill, tools, and ingredients. We are not liable for food allergies, dietary reactions, or kitchen accidents.

[NEW — April 2026] The Nourished Midlife Kitchen™ Educational Disclaimer

The Nourished Midlife Kitchen™ program, all associated free live Zoom cooking events, recipe guides, and related content are educational cooking guidance only. They are not medical advice, nutritional therapy, a clinical weight loss program, or a substitute for care from a licensed healthcare provider. Participation in any Nourished Midlife Kitchen™ program or event does not create a patient-provider, dietitian-client, or any other professional healthcare relationship between you and Dianne Morin Inc or Dianne Morin personally.

References to GLP-1 medications within program content are for educational context only. Dianne Morin Inc does not recommend, prescribe, advise on, or endorse any specific medication, dosage, or clinical protocol. Always consult your physician, endocrinologist, or registered dietitian regarding your individual health, dietary, and medication needs.

Participant results from The Nourished Midlife Kitchen™ program vary based on individual participation, health status, dietary circumstances, and other factors outside of Dianne Morin Inc's control. No specific health, weight, or wellness outcomes are promised or implied.

SECTION 12 — TESTIMONIALS, REVIEWS, AND PICTURES/VIDEOS

Dianne Morin Inc may use testimonials and product reviews in whole or in part together with the name, city, and state of the person submitting it. Testimonials represent the unique experience of the participants submitting them and do not necessarily reflect the experience that you may have. Results will vary. Dianne Morin Inc reserves the right to correct grammatical errors and shorten testimonials prior to publication.

SECTION 13 — DISCLAIMERS OF OTHER WARRANTIES

EXCEPT WHERE OTHERWISE INAPPLICABLE OR PROHIBITED BY LAW: THE WEBSITE AND ALL CONTENT ARE PROVIDED ON AN "AS IS", "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED. WE MAKE NO REPRESENTATIONS AS TO THE RELIABILITY, TIMELINESS, QUALITY, SUITABILITY, AVAILABILITY, ACCURACY, OR COMPLETENESS OF ANY INFORMATION ON THIS WEBSITE.

SECTION 14 — LIMITATIONS OF LIABILITIES

EXCEPT WHERE OTHERWISE INAPPLICABLE OR PROHIBITED BY LAW, IN NO EVENT SHALL DIANNE MORIN INC OR ANY OF ITS OFFICERS, DIRECTORS, SHAREHOLDERS, EMPLOYEES, OR AGENTS BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, EXEMPLARY, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM OR RELATED TO THIS AGREEMENT, THE SERVICES OR PRODUCTS, OR YOUR USE OF THE WEBSITES. DIANNE MORIN INC'S LIABILITY TO YOU SHALL NOT EXCEED THREE TIMES THE PAYMENTS PAID BY YOU IN THE MONTH PRECEDING THE CLAIM, OR \$2,000, WHICHEVER IS GREATER.

SECTION 15 — DISPUTE RESOLUTION BY MANDATORY BINDING ARBITRATION AND CLASS ACTION WAIVER

EXCEPT WHERE PROHIBITED BY LAW, YOU AGREE THAT ANY CLAIM MUST BE RESOLVED THROUGH FINAL AND BINDING CONFIDENTIAL ARBITRATION ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION ("AAA"). YOU WAIVE YOUR RIGHT TO A TRIAL BY JURY AND YOUR RIGHT TO PARTICIPATE IN ANY CLASS ACTION. All claims must be brought within 1 year after the claim arises.

SECTION 16 — ADDITIONAL REMEDIES

In the event of any breach or threatened breach by you, Dianne Morin Inc shall be entitled to seek injunctive or other equitable relief from a court of competent jurisdiction in addition to any other available remedies.

SECTION 17 — INDEMNIFICATION

To the fullest extent permitted by law, you agree to defend, indemnify, and hold harmless Dianne Morin Inc, its directors, officers, employees, and agents from and against any and all claims, actions, liabilities, damages, expenses, and costs arising out of your use of the Websites, your breach of these Terms, or your violation of any law or the rights of a third party.

SECTION 18 — NOTICE AND TAKEDOWN PROCEDURES; DMCA

If you believe that materials on the Websites infringe any copyright you own, you may send a notice to: Dianne Morin Inc, Attention Legal Department, 14715 Seattle Slew Place, Orlando, FL 32826 or dianne@diannemorininc.com.

SECTION 19 — THIRD-PARTY LINKS

The Websites may contain links to other websites. Dianne Morin Inc assumes no responsibility for the content or functionality of any non-Dianne Morin Inc website to which we link.

SECTION 20 — TERMINATION

This Agreement takes effect when you access, use, or make a purchase through the Websites. We may terminate the Agreement or suspend your access at any time if you fail to comply with any provision of this Agreement. Upon termination, you remain responsible for any outstanding payments.

SECTION 21 — NO WAIVER

No failure or delay on the part of Dianne Morin Inc in exercising any right under this Agreement may operate as a waiver. A waiver shall only be effective if in writing and signed by Dianne Morin Inc.

SECTION 22 — GOVERNING LAW AND VENUE

This Agreement shall be governed by the laws of the State of Florida without regard to its conflicts of laws principles. To the extent a claim is excluded from arbitration, the parties agree such claim shall be exclusively brought in and decided by the state or federal courts located in Orange County, Florida, and you hereby irrevocably consent to the exclusive personal jurisdiction of, and exclusive venue in, such courts. All such claims must be brought on an individual and non-class, non-representative basis, and you forever waive any right to bring such claims on a class wide or representative basis.

SECTION 23 — FORCE MAJEURE

Dianne Morin Inc will not be responsible for any delay, damage, or failure caused by any act of nature or other causes beyond our reasonable control.

SECTION 24 — ASSIGNMENT

Dianne Morin Inc may assign its rights under this Agreement at any time without notice to you. Your rights under this Agreement cannot be assigned without our express written consent.

SECTION 25 — ELECTRONIC SIGNATURE

All information communicated on the Websites is considered an electronic communication. Electronic communications, notices, and agreements shall have the same force and effect as written communications signed by the sending party.

SECTION 26 — CHANGES TO THE AGREEMENT

We reserve the right, at our sole discretion, to update, change, or replace any part of this Agreement by posting updates to our Website. Your continued use of the Websites following any changes constitutes acceptance of those changes.

SECTION 27 — YOUR ADDITIONAL REPRESENTATIONS AND WARRANTIES

You represent and warrant that: (1) you are at least 18 years of age; (2) you have read and agree to these Terms; and (3) you will not resell or redistribute any product or service ordered from the Websites. You further represent that there are no prior or pending government investigations or private lawsuits against you or any business related to you that would affect your use of our services.

SECTION 28 — SEVERABILITY

If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions shall not be affected and shall continue in full force and effect.

SECTION 29 — ENTIRE AGREEMENT

These Terms, together with our Privacy Statement and any policies or operating rules posted on the Websites, constitute the entire agreement between you and Dianne Morin Inc and supersede any prior agreements, representations, or communications between the parties.

SECTION 30 — CONTACTING US

General Support: hello@diannemorininc.com Compliance: dianne@diannemorininc.com Spam or Abuse: hello@diannemorininc.com Postal: 14715 Seattle Slew Place, Orlando, FL 32826

SECTION 31 — DATA PRIVACY SHIELD — GDPR

Dianne Morin Inc is GDPR compliant. Please see our Privacy Statement at www.diannemorininc.com or www.cookingwithdiannemorin.com for full details.

SECTION 32 — FLORIDA THREE-DAY RIGHT TO CANCEL

Pursuant to Florida law, buyers of future services who enter into a service contract as a result of a telephone solicitation have the right to cancel the purchase within three (3) business days of signing the contract. This right applies to telephone-initiated sales of future services, including live virtual cooking programs, webinar enrollments, and subscription services offered by Dianne Morin Inc.

How to Exercise This Right

To cancel a telephone-initiated purchase, notify Dianne Morin Inc within three (3) business days of the date you signed or agreed to the contract. Notice of cancellation need not be in writing; however, written notice sent by certified mail is strongly recommended to establish a clear record of your cancellation. To exercise this right, contact us by:

- Email: hello@diannemorininc.com (subject line: "Three-Day Cancellation Request")
- Certified mail: Dianne Morin Inc, 14715 Seattle Slew Place, Orlando, FL 32826

Scope and Limitations

This three-day right to cancel applies specifically to telephone-initiated sales of future services under Florida law. It does not apply to purchases completed entirely online without any telephone solicitation. It does not apply to purchases of physical goods, downloadable content such as the free recipe guide, or services that have already been fully delivered at the time of purchase. For online-only enrollments in The Nourished Midlife Kitchen™ 6-week program or other digital programs, the all-sales-final policy stated in Section 6 continues to apply once program access has been granted. If you are uncertain whether your purchase was telephone-initiated, contact us at hello@diannemorininc.com and we will assist you.

Upon timely and valid cancellation under this section, Dianne Morin Inc will process any applicable refund within ten (10) business days of receiving your cancellation notice, provided that program access has not yet been granted or that access was granted within the cancellation window.

SECTION 33 — ACCESSIBILITY & REASONABLE ACCOMMODATION

[NEW — April 2026] Added April 2026

Dianne Morin Inc is committed to making our Websites, programs, events, and services accessible to individuals with disabilities, consistent with the requirements of the Americans with Disabilities Act ("ADA") and applicable law.

Requesting a Reasonable Accommodation

If you are an individual with a disability — including but not limited to visual impairment, hearing impairment, mobility limitation, cognitive disability, or any other condition covered under the ADA — and you require a reasonable accommodation to access our Websites, participate in a live or virtual cooking event, enroll in or complete The Nourished Midlife Kitchen™ program, or use any of our products or services, we encourage you to notify us as early as possible.

To request an accommodation, please contact us using one of the following methods:

- Email: hello@diannemorininc.com — subject line: "Accommodation Request"
- Postal mail: Dianne Morin Inc, Attention: Accessibility, 14715 Seattle Slew Place, Orlando, FL 32826

Please provide: (1) your name and contact information; (2) a description of the event, program, or service you wish to access; (3) a description of the accommodation you are requesting; and (4) any relevant information about the nature of your disability that will help us understand and fulfill your request. You are not required to disclose your specific diagnosis.

Response Timeline

We will acknowledge receipt of your accommodation request within 3 business days and will work in good faith to provide a reasonable accommodation. We will respond with a proposed accommodation or, if we are unable to fulfill the specific request as made, with an alternative that serves the same purpose, within 10 business days of receiving sufficient information to evaluate your request.

Examples of Accommodations

Accommodations we may be able to provide include, but are not limited to:

- Providing program materials in alternative formats (e.g., large print, screen-reader-compatible documents, or audio description) for individuals with visual impairments.
- Providing closed captions or written transcripts for live Zoom events for individuals with hearing impairments.
- Adjusting event timing or providing recorded access for individuals unable to attend live sessions due to disability-related reasons.
- Providing extended time or alternative formats for program participation for individuals with cognitive or learning disabilities.

The specific accommodations available may vary depending on the nature of the event, program, or service requested, and subject to undue hardship considerations. We are committed to engaging in an interactive process with you to identify an effective accommodation.

Website Accessibility

We strive to ensure that our Websites — www.cookingwithdiannemorin.com and www.diannemorininc.com — meet or exceed applicable web accessibility standards. If you encounter any barrier to accessing content on our Websites, please contact us at hello@diannemorininc.com with a description of the issue, and we will work to address it promptly.

No Retaliation

Dianne Morin Inc will not retaliate against, penalize, or discriminate against any individual who requests a reasonable accommodation in good faith. Exercising your right to request an accommodation will not affect your ability to access our programs, services, or Websites.